



Minutes for the meeting Tuesday 30<sup>th</sup> January 24

## **Kinson Road Medical Centre Patient Participation Group (PPG)**

Firstly, a big thank you to those who were able to attend the first Patient Participation Group (PPG). It was much appreciated. We were joined by two special guests, and these were Jim Gammans who is one of two PPG Coordinators for Dorset and Patient Services Lead Heidi Patel.

Jim and I (Beth) helped to introduce the PPG and what it could be used for and how yourselves as patients could shape the future of the group, the Medical Centre, and the community. A firm reminder was given that any complaint should go through the complaint's procedure.

Heidi and I gave some exciting updates for the Medical Centre which included three new clinicians. The first two are Advanced Nurse Practitioners (ANP) who have a variety of skills and can clinically assess, diagnose, refer, and treat patients. They are highly trained and able to treat minor health problems, infections, minor injuries and prescribe medication where necessary.

Our third new clinician is a Mental Health Practitioner who can help to support patients on a wide range of issues by providing tools and techniques to help manage the symptoms. All three of these staff members will help to alleviate the pressure on GP's by addressing issues and concerns at an earlier stage. Should a further GP consult benefit you the clinician will contact them on your behalf.

Next on the Agenda we reviewed and discussed a couple of topics from the recent questionnaire. The biggest discussion point was with regards to accessible information within Kinson Medical Centre. In our Foyer there is a large leaflet holder which has largely remained unused since the pandemic. Our plan is to be able to display a variety of information that you as patients would find useful so, please do contact myself Beth – PPG Coordinator with any suggestions or ideas of topics you want covered and/or displayed.

Following on from this, please do contact me with any future topics you would like to discuss in future group meetings and any special guest speakers that would like to hear from. This could be from within and outside of Kinson medical Centre. The aim and purpose of running a PPG is for the benefit of patients under our care. We do not know unless you share.

Our next meeting will be on **Tuesday 23<sup>rd</sup> April 2024 10am – 11am** at **Kinson Community Centre** (Pelhams). Basic refreshments will be provided (hot and cold water).